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Reptiles, Picassos, and Stealth Bombers: Combating Inflated Non-Economic Tort Damages



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Reptiles, Picassos, and Stealth Bombers: Combating Inflated Non-Economic Tort Damages

BY: EDWARD (TED) L. XANDERS AND NADIA A. SARKIS

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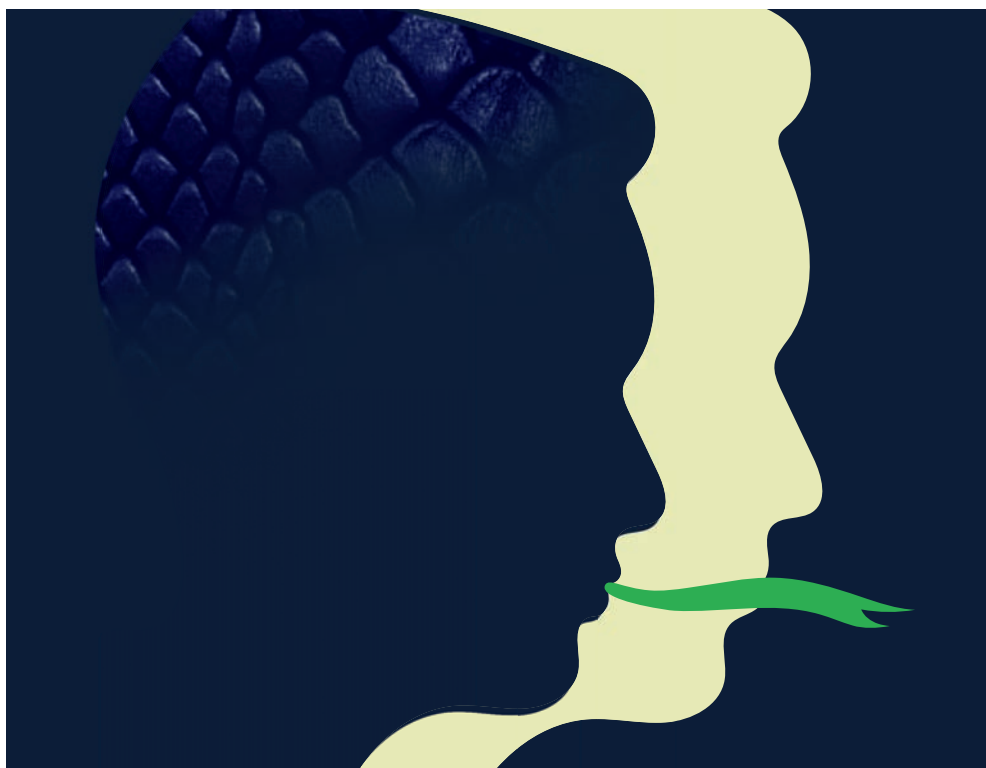


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Introduction

Across the country, lawyers defending personal-injury actions have noticed that damage awards are increasing, particularly for non-economic damages such as pain and suffering. Some of the awards are staggering. It is getting more difficult to assess litigation risk and to determine reserves. Lawyers defending municipalities are particularly vulnerable because plaintiffs view municipalities as “deep pockets.” As the old adage goes: “You only get more, if you ask for more.” Lawyers suing municipalities ask for more.

Higher damage awards have a snowball effect, because traditional news sources and social media publicize big verdicts. Lay-persons who’ve heard about big awards become more amenable to viewing big numbers as reasonable when they end up in the jury box. But they rarely hear the full story—for example, that the big verdict was reduced by settlement or post-judgment motion or that it was reversed on appeal. Big verdicts get publicized, not the reductions. So, stopping the snowball effect requires preventing big verdicts in the first place.

Defense attorneys must combat aggressive tactics that plaintiffs’ attorneys are using to increase non-economic awards. Some have specific names, such as the “Reptile Theory.” Others are nameless but pop up everywhere as plaintiffs’ attorneys share their tricks of the trade.

This article will focus on some common tactics used to inflate non-economic awards, including the “Reptile Theory.” There is no one answer as to why non-economic damage awards are increasing. The biggest reason may simply be that plaintiffs are asking for much bigger numbers today. Unless the jurisdiction where the lawsuit is pending legislatively caps non-economic damages or restricts plaintiffs’ attorneys from proposing non-economic damages numbers to juries, defendants are largely at the mercy of the jury and the trial court’s discretion. Defendants play with fire if they focus solely on liability and avoid addressing non-economic damages. Defense attorneys should ask trial judges to bar objectionable arguments and should argue to the jury that plaintiff’s non-economic damage numbers are unreasonable. The goal is to corral non-economic damage awards within the realm of what a municipal client considers reasonable. But it is also to ensure defense counsel has preserved the record for post-judgment motions and appeal, in case things do not go as planned.

The latter purpose is of particular importance to us. Our firm is a boutique appellate firm in California that represents municipalities and other clients across the country. Appellate attorneys cannot create published authority limiting or admonishing the use of aggressive tactics if the issues are not raised and preserved in the trial court. Appellate courts frequently find “waiver” in this area. And even when they find error, they often find that the errors are not sufficiently harmful or that the damage amounts are not sufficiently excessive to require reversal. So, don’t assume an appellate court can or will fix any problems. Trial is the front line in the war against runaway non-economic damage awards.

The Problem: Non-Economic Damages Standards Are Amorphous, Permitting Inflated Requests.

The fundamental problem with non-economic damages, such as awards for pain and suffering, is that no precise formula exists to measure them. Although the exact standards for determining non-economic damages differ from jurisdiction to jurisdiction, the standards have one thing in common: They are amorphous. Some states have protected defendants by imposing legislative caps on non-economic losses in certain cases. *See, e.g.*, Alaska Stat. Ann. § 09.17.010 (West 2017). But in every state, the jury instructions usually provide the jury with no real standard for non-economic damages. The lack of any formula lets plaintiffs' counsel be more aggressive in pushing for inflated awards, particularly where no legislative cap exists.

In Georgia, for example, the model jury instruction for "pain and suffering" and "mental" damages specifies, in part, that:

- "Pain and suffering is a legal item of damages. *The measure is the enlightened conscience of fair and impartial jurors.* Questions of whether, how much, and how long the plaintiff has suffered or will suffer *are for you to decide.*";
- "Pain and suffering includes mental suffering, but mental suffering is not a legal item of damage unless there is physical suffering also."; and
- "In evaluating the plaintiff's pain and suffering, *you may consider the following factors*, if proven: interference with normal living; interference with enjoyment of life; loss of capacity to labor and earn money; impairment of bodily health and vigor; fear of extent of injury; shock of impact; actual pain and suffering, past and future; mental anguish, past and future; and the extent to which the plaintiff must limit activities."

Georgia Suggested Pattern Jury Instructions Civil 66.501 (emphasis added).¹

Instead of referring to the "enlightened conscience of fair and impartial jurors," other jurisdictions use terms like "reasonable," "common sense," "just and fair" and "your good judgment" or "sound discretion." For example:

Alabama: "There is *no legal rule or yardstick* that tells you how much money to award for physical pain (and mental anguish). The amount you decide to award is *up to you*, but it must be *fair and reasonable, based on sound judgment*, and proved by the evidence. In deciding the amount of the award, you may consider, among other things, the nature, severity, and length of time (name of plaintiff) had physical pain (and mental anguish)." 1 Ala. Pattern Jury Instr. Civ. 11.10 (3d ed) (emphasis added).

Alaska: "The law does *not establish a definite standard* for deciding the amount of compensation for non-economic losses, and the law does not require that any witness testify as to the dollar value of non-economic losses. You must exercise your *reasonable judgment* to decide a *fair amount* in

light of the evidence and your experience." AK Pattern Jury Instr.- Civ. 20.06 (emphasis added).

California: "No *fixed standard exists* for deciding the amount of these non-economic damages. You must use your judgment to decide a *reasonable amount* based on the evidence and *your common sense.*" Judicial Council of California Civil Jury Instructions 3905A (emphasis added). Plaintiff can recover for past and future "physical pain/mental suffering/loss of enjoyment of life/disfigurement/physical impairment/inconvenience/grief/anxiety/ humiliation/ emotional distress" and any other damages allowed by the trial court. *Id.*

Colorado: "Difficulty or uncertainty in determining the precise amount of any damages does not prevent you from deciding an amount. You should use your *best judgment* based on the evidence." Colo. Jury Instr., Civil 5:6 (emphasis added).

Connecticut: "A plaintiff who is injured by the negligence of another is entitled to be compensated for all physical pain and suffering, mental and emotional suffering, loss of the ability to enjoy life's pleasures, and permanent impairment or loss of function that (he/she) proves by a fair preponderance of the evidence to have been proximately caused by the defendant's negligence. As far as money can compensate the plaintiff for such injuries and their consequences, *you must award a fair, just, and reasonable sum.* You *simply have to use your own good judgment* in awarding damages in this category. You should consider the nature and duration of any pain and suffering that you find." Conn. Judicial Branch Civil Jury Instr. 3.4-1 (emphasis added).

Delaware: "The law does *not prescribe any definite standard* by which to compensate an injured person for pain and suffering or impairment, nor does it require that any witness should have expressed an opinion about the amount of damages that would compensate for such injury. Your award should be *just and reasonable in light of the evidence and reasonably sufficient* to compensate [plaintiff's name] fully and adequately." Del. P.J.I. Civ. § 22.1 (2000) (emphasis added).

Hawaii: "Plaintiff(s) is/are not required to present evidence of the monetary value of his/her/their pain or emotional distress. It is only necessary that plaintiff(s) prove the nature, extent and effect of his/her/their injury, pain, and emotional distress. It is for you, the jury, to determine the monetary value of such pain or emotional distress *using your own judgment, common sense and experience.*" HI R. Civ. Jury Instr. 8.10 (emphasis added); *see* HI R. Civ. Jury Instr. 8.8.

Kansas: "If you find plaintiff suffered an injury or injuries and more than minimal discomfort as a result of the occurrence, then you must compensate the plaintiff for plaintiff's

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pain and suffering. There is no unit value and *no mathematical formula* the court can give you for determining items such as pain, suffering, disability, and mental anguish. You must establish an amount that will *fairly and adequately* compensate the plaintiff. *This amount rests within your sound discretion.*" Pattern Inst. Kan. Civil 171.02 (emphasis added).

New York: You must award plaintiff "a sum of money which will *justly and fairly compensate* (him, her)" for pain and suffering, and the jury "[i]n determining the amount. . . may take into consideration the effect that plaintiff's (decedent's) injuries have had on plaintiff's ability to enjoy life" and "[l]oss of enjoyment of life involves the loss of the ability to perform daily tasks, to participate in the activities which were a part of the person's life before the injury, and to experience the pleasures of life." N.Y. Pattern Jury Instr.-Civil 2:280 (emphasis added).

Ohio: "You cannot consider as evidence the suggestion of counsel that you use a unit value or mathematical formula to compensate for pain and suffering or disability. There is *no recognized unit value* for pain and suffering or disability. Deciding compensation for pain and suffering or disability *is solely your responsibility.*" 1 CV Ohio Jury Instructions 207.23 (emphasis added).

Tennessee: "No definite standard or method of calculation is prescribed by law by which to fix reasonable compensation for pain and suffering, permanent injury, disfigurement, and loss of enjoyment of life. Nor is the opinion of any witness required as to the amount of such reasonable compensation. In making an award for pain and suffering, loss of enjoyment of life, and/or permanent injury, you *shall exercise your authority with calm and reasonable judgment* and the damages you fix shall be *just and reasonable* in light of the evidence." 8 Tenn. Prac. Pattern Jury Instr. T.P.I.-Civil 14.01 (2018 ed.) (emphasis added).

Washington: "The law has not furnished us with any fixed standards by which to measure non-economic damages. With reference to these matters you must be *governed by your own judgment, by the evidence in the case, and by these instructions.*" 6 Wash. Prac., Wash. Pattern Jury Instr. Civ. WPI 30.01.01 (7th ed.) (emphasis added).

With respect to wrongful death actions, some jurisdictions prohibit a decedent's survivors in a wrongful death action from recovering for their own personal anguish. See, e.g., N.Y. Pattern Jury Instr.- Civil 2:320. But other jurisdictions permit such recovery, again based upon amorphous standards that provide little guidance and often specify inherently-duplicative categories of potential loss.²

Such amorphous standards give plaintiffs' attorneys

the freedom to ask for virtually any number they want, provided the nature of the plaintiff's injuries provides a basis for claiming the number makes sense.

THE REPTILE THEORY.

What is the Reptile Theory?

In 2009, jury consultant David Ball and plaintiff's attorney Don C. Keenan published a book, *Reptile: The 2009 Manual of the Plaintiff's Revolution*. The book is based on a theory by neuroscientist Paul MacLean that people are driven by the "reptilian" portion of their brains. Don C. Keenan and David Ball, *Reptile: The 2009 Manual of the Plaintiff's Revolution* 13 (2009) (hereinafter, *Reptile Manual*). This portion of the brain is referred to as "reptilian" because its function is identical to the brain of reptiles, in that it houses basic life functions, such as breathing, balance, hunger, and the fundamental life force: survival. *Id.* at 13, 17.³

Relying on MacLean's theory about the reptile brain, the authors of the *Reptile Manual* advocate appealing to the jurors' "reptile brain"—in other words, basic survival instinct. The idea is that, once triggered, the jurors' "reptile brains" will take over their higher-order thinking and compel them to reach a result that best protects the safety of their community. The authors explain that plaintiffs' counsel should couch the defendant's conduct in terms of the perceived threat to the community's safety. Thus, every case should be approached using an "umbrella rule" focusing on community safety: "A driver [or physician, company, policeman, lawyer, accounting firm, etc.] is not allowed to needlessly endanger the public [or patients]." *Id.* at 55 (emphasis omitted, bracketed language in original).

The *Reptile Manual* argues that plaintiffs' counsel should use this "umbrella rule" to trump the standard of care that would otherwise govern the defendant's conduct. *Id.* at 62. The professional "must select the safest way. If she selects the second-safest, she's not prudent because she's allowing unnecessary danger." *Id.* at p. 63. Regardless of the legal standard of choosing reasonably among acceptable alternatives, the professional must adopt the "safest available choice." *Id.*

As the authors of the *Reptile Manual* explain: "The Reptile is not fooled by defense standard-of-care claims. Jurors are, but not Reptiles. When there are two or more ways to achieve exactly the same result, the Reptile allows -demands! -only one level of care: the safest. And the Reptile is legally right. The second-safest available choice, *no matter how many 'experts' say it's okay, always violates the legal standard of care.*" *Id.* at 62 (emphasis in original).

By focusing on community safety, the Reptile Theory seeks to influence jury verdicts by appealing to the self-interest of jurors. "Justice is . . . an *excuse* - a feel-good rationale -for people to protect themselves and their families." *Id.* at 44 (emphasis in original). The Reptile Theory avoids the merits of the plaintiff's claim by appealing to the jurors' personal interest in their own safety and that of their community, with the plaintiff's claims being merely

a placeholder for deep-seated, even subconscious, fears that jurors harbor about themselves and their families: “Show the Reptile that a good verdict for you facilitates her survival.” *Id.* at 45.

The authors of the *Reptile Manual* urge that the key is to “[b]roaden” the case and “go beyond your specific kind of defendant.” *Id.* at 56 (emphasis omitted). Rather than focus on whether the defendant’s conduct actually caused injury to the plaintiff, the Reptile Theory asks whether the defendant’s conduct “represents a *community danger*.” *Id.* at 31 (emphasis added). To move the focus away from the actual plaintiff, the Reptile Theory asks not how the defendant harmed that plaintiff, but instead how much harm the defendant could have caused some other plaintiff: “The valid measure is the *maximum* harm the act *could* have caused.” *Id.* at 33 (emphasis in original). As the authors of the manual emphasize: “There are no small cases. Only small lawyers.” *Id.* at 225 (emphasis omitted). The actual facts of the case are secondary: What matters is “[*h*]ow much harm could it cause in other kinds of situations?” *Id.* at 34 (italics in original, boldface omitted.)

The Reptile Theory applies to both discovery and trial.

The *Reptile Manual* tells lawyers what to do at every step of a case, including questions to ask during depositions or voir dire, and what to say in opening statements and closing arguments. The goal is to get the defense witness to agree during discovery and at trial that safety is a top priority or the only relevant factor and that the defendant acted unsafely. The plaintiff’s attorney will ask the following types of questions in discovery:

“Safety is a top priority at your company, right?”

“A company must never needlessly endanger its employees, correct?”

“A company is never allowed to remove a necessary safety measure, correct?”

“A driver is never allowed to needlessly endanger the public, right?”

“You’d agree with me that ensuring patient safety is your top clinical priority, right?”

“Violating a safety rule is never prudent, correct?”

At trial, the plaintiff’s attorney will try to elicit witness testimony that the defendant acted unsafely and violated safety rules. The attorney will bring the theme home in closing argument, by emphasizing that the jury must protect the community. Here are some exemplar closing arguments from Vermont and California lawsuits:

“And we’ve heard that the risks here are not just risks to Michael Hemond. The risk when it comes to a utility company following basic safety rules, following good engineering design practices and making sound and rational decisions, that’s a risk to everybody in society who lives and works and walks to school or drives to work where

there are power lines and power equipment. It’s an important principle that protects everybody, not just Mike, though Mike happens to be the Plaintiff in this case.”

Hemond v. Frontier Commc’ns of America, Inc., 123 A.3d 1176 (Vt. 2015), \$22.5 million verdict, emphasis added.

“You are the voice, *you are the conscience of this community*. You are going to speak on *behalf of all the citizens* in Riverside County and in particular Coachella Valley. You are going to make a decision *what is right and what is wrong*. What is acceptable, what is not acceptable. *What is safe, and what is not safe*. You are going to announce it in a loud, clear public voice, and that is going to be the way it is.”

Regalado v. Callaghan, 207 Cal. Rptr. 3d 712 (Ct. App. 2016) [Riverside County, California]—(\$6.5 million verdict, \$6 million in non-economic damages) (emphasis added).

“Now, the decision about *the safety of this community* and whether or not *they can get away with violating the law* and letting somebody – someone getting hurt on their property and get to go on as business as usual, it’s up to you.”

Norman v. Newport Channel Inn, No. 30-2100-00423312, 2011 WL 8609721 (Cal. Mar. 22, 2011) [Orange County, California] (\$38 million verdict) (emphasis added).

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Ted Xanders joined the team of appellate lawyers at GMSR in 1997, after seven years as a business litigator with Gibson, Dunn & Crutcher LLP. Ted has successfully represented clients in appeals and writs that span the legal spectrum, including administrative law, antitrust, bankruptcy, business contract and tort, employment, entertainment, family law and leave, government tort liability, immigration, insurance, legal and medical malpractice, personal injury, products liability, real property, and unfair business practices. He is a member of the election-only California Academy of Appellate Lawyers, a Southern California Super Lawyer (Appellate), and Co-Chair of the Amicus Committee for the Association of Southern California Defense Counsel (ASCDC). He received his law degree from the University of Virginia School of Law.



Nadia Sarkis GMSR after working at a multi-sector private equity firm, advising its portfolio companies regarding employment and privacy issues, in addition to overseeing all litigation. Her in-house work gave Nadia a client’s perspective on litigation, including the role of business dynamics in decision making.

Before her work in-house, Nadia practiced at a major national law firm and a litigation boutique, trying multiple jury cases to verdict. Nadia is well versed in all stages of litigation, and her trial experience makes her a far more effective appellate advocate. Nadia started her legal career with two appellate clerkships, for Ferdinand F. Fernandez of the United States Court of Appeals and for Chief Justice Mary Mullarkey of the Colorado Supreme Court. Nadia is also a Certified Information Privacy Professional (“CIPP”), a certification issued by the International Association of Privacy Professionals. She is a graduate of Northwestern University School of Law.

Reptile tactics, whether couched as witness examination or argument, basically include:

- Anything that characterizes the defendant's conduct as a choice to violate a safety rule rather than making a mistake
- Anything that shifts the focus away from having sympathy for the plaintiff (the traditional way to try to inflate non-economic damages) toward protecting the community against the defendant's unsafe conduct.

The *Reptile Manual's* authors state on their website, "Welcome to the Revolution" and claim that "reptile verdicts & settlements" total \$7.7 billion as of July 2019. See Home, Reptile, <https://reptilekeenball.com/> (last visited August 5, 2019). That number must be taken with a grain of salt. Even aside from puffing, there is no way to know whether any particular verdict or settlement resulted from the Reptile Theory versus myriad others. But one thing is certain: Plaintiffs' attorneys believe the Reptile Theory increases verdict amounts.

HOW TO COMBAT THE REPTILE THEORY.

1. Discovery.

Not every case is a Reptile case. So how do you know if Reptile tactics are coming? Research your opposing counsel. Many attorneys are known in their communities as Reptile lawyers because of their frequent use of Reptile tactics. Check their closing arguments in other cases and be vigilant during discovery in your case. The mentioning of "safety" rules and issues during prior arguments or during discovery in your case is an obvious red flag.

Although many people think of the Reptile Theory as a trial tactic, its use—and probably its most dangerous use—starts in discovery. Be cautious in responding to discovery and production requests. *And you must prepare your witnesses in advance to deal with Reptile questioning at their depositions.* A good Reptile attorney will corner adverse witnesses during their depositions into giving bad concessions about safety rules and safety violations. If your key witnesses falls victim to Reptile Theory questioning, you may have no choice but to settle. Your defense may be dead by the time you get to trial. Don't wait for trial to prepare witnesses. Yes, the attorney should object to the questions, as they will often be vague or irrelevant. But that's not a basis to prohibit the witness from answering. *So, prepare the witness in advance:*

- *To avoid overgeneralizing about safety.*
- *To avoid answering "yes" to Reptile questions.* This is a hugely important point because it fundamentally differs from standard deposition preparation. Attorneys usually prep their witnesses to simply answer "yes" or "no" and to avoid detailed response or further elaboration. But the entire point of Reptile questioning is that the deposing attorney wants the witness to simply answer "yes" to questions about safety rules and violations. And the witness's instinct will be that the answer cannot be "no."

It's difficult to answer "no" to questions such as "Safety is a top priority at your company, correct?" The truth, however, is that it is an unfair question. There would be fewer horrific car crashes if we all drove cars built like tanks that went 10 miles an hour, but no one would get anywhere and there would be environmental problems. Safety issues are often nuanced, and the ultimate issue at trial is usually whether the defendant acted "reasonably," not whether the defendant took the safest route possible. The best answers to Reptile questions are responses which flag that the issue is nuanced and that a "yes" or "no" answer is inappropriate, such as:

- "It depends on the circumstances"
- "Every situation is different"
- "Not necessarily in every situation"
- "Not always"
- "Sometimes that is true, but not all the time"
- "It can be in certain situations"
- "Safety in what regard? Can you please be more specific?"

- *To explain contrary safety issues.* For example, explain that if the company did things the way the attorney is suggesting, there actually will be more danger and less of a benefit to the rest of the community

2. Trial.

Educate the court through motions in limine and trial briefs. You need to explain to the court why using the Reptile Theory is improper. Although you'll need to rely on the law of the jurisdiction where the lawsuit is pending, most jurisdictions have case law that prohibits or restricts arguments analogous to the Reptile Theory. In particular, rely on any case law from the applicable jurisdiction that:

- *Prohibits "Golden Rule" arguments.* A Golden Rule argument asks jurors to put themselves in the plaintiff's shoes and asks how they individually would want to be treated or what compensation they would view as appropriate had they suffered the same injuries. Almost every jurisdiction bars such arguments. See, e.g., *Granfield v. CSX Transp., Inc.*, 597 F.3d 474, 491 (1st Cir. 2010) (a "Golden Rule" argument is "universally condemned because it encourages the jury to depart from neutrality and to decide the case on the basis of personal interest and bias rather than on evidence"); *Arnold v. E. Air Lines, Inc.*, 681 F.2d 186, 199 (4th Cir. 1982) ("The Golden Rule and sympathy appeals are . . . obviously improper arguments . . . Having no legal relevance to any of the real issues, they were per se objectionable"). The Reptile Theory is a variation of a Golden Rule argument as it asks the juror to consider the impact of safety rule violations on their own families and community, instead of objectively analyzing evidence regarding the plaintiff.
- *Prohibits arguments that the jury must act as the conscience of the community.* See, e.g., *Johnson v. Watkins*, 803 F. Supp. 2d 561, 581 (S.D. Miss. 2011), aff'd 472 F. App'x 330 (5th Cir. 2012) ("Conscience-of-the-community" arguments are 'impassioned and prejudicial pleas intended to evoke a sense of community loyalty, duty and expectation.'")

- *Prohibits arguments that appeal to juror self-interest and passion.* *Klotz v. Sears, Roebuck & Co.*, 267 F.2d 53, 54 (7th Cir. 1959) (in a products liability case wherein plaintiff lost his left eye, plaintiff’s counsel argued that the jury should “do unto others as you would have them do unto you,” that the jury should test defendant’s argument “by what defendant’s counsel would ‘have taken for his eye,’” and requested that the jury “give us the kind of deal that you would want to get;” such arguments were improper pleas for jury sympathy and warranted reversal and new trial.)
- *Prohibits arguments in non-punitive damages cases to “send a message” or “teach a lesson” to the defendant or to punish the defendant for its wrongdoing.* *R.J. Reynolds Tobacco Co. v. Gafney*, 188 So.3d 53, 57 (Fl. Ct. App. 2016) (“‘Send a message’ arguments are clearly inappropriate when utilized in a way that links the ‘sending of the message’ to a compensatory damage award, and not to the entitlement to, or amount of, punitive damages.”); *City of Orlando v. Pineiro*, 66 So.3d 1064, 1070-71 (Fl. Ct. App. 2011) (although issue was not preserved for review, cautioning against “send-a-message” arguments on retrial, where plaintiff’s counsel argued: “[T]he law says that you must speak to Edwin’s mother and father through your verdict. It is through this piece of paper that each and every one of you tell Mom and Dad that Edwin’s life did have value”)

Research current case law regarding the Reptile Theory and then cite to decisions from any jurisdictions that have rejected the Reptile Theory. The law in this area is constantly evolving, so always update your research. Currently, there are few appellate decisions. The best published decision for the defense is currently a 2016 California intermediate appellate decision, *Regalado*, 207 Cal. Rptr. 3d 712. There, the plaintiff’s attorney told the jury in closing argument that “[y]ou are the conscience of this community,” that you get to decide “what is safe, and what is not safe,” and the jury’s function was as “a matter of public policy, public safety . . . about keeping the community safe.” *Id.* at 597-98. The defense attorney objected on the basis that this was a “reptile argument.” *Id.* at 598. The Court of Appeal agreed that the argument was improper: “[I]n our view the remarks from [plaintiff’s] counsel telling the jury that its verdict had an impact on the community and that it was acting to keep the community safe were improper” *Id.* at 599 (emphasis added).

Several district courts have rejected the Reptile Theory by granting motions in limine.⁴ Some courts have viewed such motions as premature and decided to wait until specific evidence or argument is presented.⁵ Even if the motion is denied, it serves to educate the trial court and gives meaning to any “Reptile Theory” objection you might make during trial.

Object, object, object. Regardless how the court rules on any motion in limine, if the plaintiff starts presenting a Reptile Theory argument at trial, you need to object or else the issue likely will be deemed waived. Attorneys don’t always

comply with motion in limine rulings; standing idly by while an order is violated can be treated on appeal as a waiver. And if the court agrees with your objection, you need to seek a curative admonition or request a mistrial. Also, make sure that everything is being transcribed by a court reporter or recorded electronically so that a proper record will exist for appeal.

Your objection also needs to be *timely*. In the California *Regalado* decision, for example, the Court of Appeal held that the plaintiff’s Reptile closing argument was improper, but also held that the issue was waived and not a basis for reversal because defense counsel waited until a break in plaintiff’s still uncompleted closing argument to voice an objection. *Regalado*, 207 Cal. Rptr. 3d at 725-26. Object immediately. Yes, many attorneys do not like objecting during closing argument. But if you’ve paved the way with a motion in limine or trial brief, the objection can be short and sweet. Although some jurisdictions will permit “plain error” review even if there was no objection, most will find a waiver on appeal. Don’t wait.

In a clear-liability case, consider conceding liability. In cases where the municipality has no genuine defense against liability, conceding liability can undercut the Reptile Theory’s potential impact. Not only does it let you exclude bad evidence, it also allows the defendant to explain to the jury that the defendant is and has always been ready and willing to pay reasonable damages and wants to pay the plaintiff reasonable damages, but the problem—the reason why the jury’s help is needed—is that the plaintiff is seeking an unreasonable amount of damages. This essentially lets you flip the Reptile script: In this scenario, the danger to the community is not the municipality that admits liability and is ready and willing to pay reasonable damages; instead, it is the plaintiff’s attorney who is manipulating the legal system by seeking an unreasonable amount. It is much more difficult for a jury to want to “punish” a defendant that says it is ready to pay damages but needs the jury’s help to determine a reasonable amount.

Watch out for media requests. As part of Reptile Theory strategy, plaintiffs’ lawyers want the jurors to believe that the case is important to their community, because they intend to ask the jury to protect the community through the damage award. One tactic is to have other plaintiffs’ lawyers or friends pack the back of the courtroom during trial, so it appears that the community is interested in the outcome. Another tactic is to seek to encourage media requests to record the trial. Sometimes those requests are from a courtroom subscription service used by lawyers and students only. Oppose all media requests. And if the court allows the trial to be recorded by a subscription service not available to the public, ask the court to give the jurors an admonition that the trial is being recorded for educational purposes for lawyers and students only, and that the general public will never see it.

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JURY ANCHORING.

What is anchoring?

The amorphous nature of non-economic damages standards affords plaintiffs' attorneys significant leeway to propose large numbers to jurors. This creates the risk of anchoring jurors to large numbers.

"Numerous studies establish that the jury's damages decision is strongly affected by the number suggested by the plaintiff's attorney, independent of the strength of the actual evidence (*a psychological effect known as 'anchoring'*)." John Campbell, et al., *Countering the Plaintiff's Anchor: Jury Simulations to Evaluate Damages Arguments*, 101 Iowa L. Rev. 543, 545 (2016) (emphasis added). "When asked to make a judgment, decision makers take an initial starting value (i.e., the anchor) and then adjust up or down. Studies underscore the significance of that initial anchor; judgments tend to be strongly biased in its direction." *United States v. Rojas*, No. 06CR269 MRK, 2010 WL 5253203, at *4 (D. Conn., Dec. 13, 2010) (quoting Nancy Gertner, *Thoughts on Reasonableness* (2007) 19 Fed. Sent'g Rep. 165, 167-68).

Anchoring can have a significant effect on verdicts. The effects of plaintiffs' attorneys "anchoring" and "pre-conditioning" jurors by floating large damage numbers early in the case have been well documented and scientifically proven; studies indicate that the mentioning of large numbers tends to produce inflated verdicts based on anchoring and pre-conditioning biases, rather than the actual evidence presented at trial. Even arbitrary or extreme anchors can have large effects—for example, "[i]n one study, a request for \$500,000 produced a median mock jury award of \$300,000, whereas a request of \$100,000, in the identical case, produced a median award of \$90,000." Cass R. Sunstein, U. of Chicag Law & Economics Working Paper No. 165, 2002, available at https://chicagounbound.uchicago.edu/law_and_economics/228/ (internal citation omitted).

Studies also show that "for an anchor to have an effect, people need not be aware of its influence; that an anchor is operating even when people think that it is not; that anchors have effects even when people believe, and say they believe, that the anchor is uninformative; and that making people aware of an anchor's effect does not reduce anchoring. It follows that 'debiasing' is very difficult in this context." Cass R. Sunstein, U. of Chicago Law & Economics Working Paper No. 165, 2002, available at https://chicagounbound.uchicago.edu/law_and_economics/228/ (internal citations omitted); see Christopher T. Stein & Michelle Drouin, *Cognitive Bias in the Courtroom: Combatting the Anchoring Effect Through Tactical Debiasing*, 52 U.S.F.L. Rev. 393, 398, 404 (2018) (anchoring affects "the starting point from which one adjusts an estimate" and "[r]esearch has shown anchoring has a strong effect on civil court jury awards"; people "genuinely do not see themselves as biased . . . [and] are

unwilling or unable to recognize their bias, even when told . . ."); Gretchen B. Chapman & Brian H. Bornstein, *The More You Ask for, the More You Get: Anchoring in Personal Injury Verdicts*, 10 Applied Cognitive Psychol. 519, 522, 534 (1996) (summarizing "studies demonstrate[ing] that juror decision making is influenced by monetary anchors" and finding that "anchoring effects represent biases rather than the use of relevant information").⁶

How to combat anchoring.

1. Move in limine to bar plaintiff's counsel from mentioning damage numbers during voir dire.

Given the risk of jurors succumbing to anchoring biases, coupled with plaintiffs' attorneys ability to float huge non-economic damage numbers to the jury given the amorphous nature of the instructions the jury will receive, motions in limine by defense counsel to try to "limit[] the anchoring effect in civil court judgments" are "very well-advised." Stein & Drouin, at 419-20. Motions in limine should refer to the cognitive science that shows—overwhelmingly—that jurors are susceptible to the anchoring effect.

The risk of anchoring starts in voir dire. By putting huge numbers on the case during the voir dire questioning of prospective jurors, the jury may get anchored or pre-conditioned early on to consider a large number to the plaintiff's advantage. So, defense attorneys should try to prevent plaintiff's counsel from floating such numbers during voir dire.

The first step: Check the judge's local rules. Some judges prohibit attorneys from mentioning specific damage numbers during voir dire. Some jurisdictions also have prohibitions against counsel proposing non-economic damage numbers at trial, which obviously should apply to voir dire too.

The next step: Move in limine to prevent plaintiff's counsel from mentioning specific damage numbers during voir dire. Most jurisdictions have statutory prohibitions and case law that prohibit attorneys from trying to pre-condition prospective jurors during voir dire. Rely on such authority to ask the trial court to exercise his or her discretion to bar the damage numbers.

Use the motion in limine to educate the judges to the risk of anchoring by citing to law review articles and case commentary. You can also cite to cases from across the country where trial courts have exercised their discretion to bar plaintiffs' attorneys from mentioning specific dollar amounts during voir dire, emphasizing that such discretion should be exercised to prevent the risk of pre-conditioning and anchoring jurors to large damage verdicts. See, e.g., *Trautman v. New Rockford-Fessenden Co-op Trans. Ass'n*, 181 N.W.2d 754, 759 (N.D. 1970) (upholding trial court's discretion to deny questions to prospective jurors about the possible dollar amount of a verdict "as they may tend to influence the jury as to the size of the verdict" and create a predisposition to a high verdict); *Henthorn v. Long*, 122 S.E.2d 186, 196 (W.Va.

1961) (upholding trial court's discretion to deny voir dire questioning about possible damage amounts because the technique is "sometimes advocated as a means of inducing juries to return big verdicts"); *Paradossi v. Reinauer Bros. Oil Co.*, 146 A.2d 515, 519-21 (N.J. Super. Ct. App. Div. 1958) (question about potential verdict of \$40,000 did not elicit information pertinent to jurors' qualifications, impartiality, or lack of bias).

The tension regarding voir dire questioning arises from a plaintiff's right to probe prospective jurors for bias or prejudice. Plaintiffs' attorneys often will contend that they need to ask about specific dollar amounts to ensure prospective jurors do not have an arbitrary maximum amount beyond which they won't award more damages regardless what the evidence shows. But that concern can be met without counsel floating specific numbers that can anchor and pre-condition jurors. Courts should strive to *balance* competing interests during voir dire. It is one thing for a plaintiff's attorney to ask prospective jurors if they would balk at rendering a verdict for an unspecified large amount if supported by the evidence (just as defense attorneys are free to ask whether jurors would have qualms about rendering a defense verdict if they found plaintiff was seriously injured but defendants were not at fault or plaintiff was not injured). It is quite another thing to ask prospective jurors if they would have an issue rendering a verdict for specific amounts or in specific ranges.

There are multiple ways to ferret out arbitrary damage limits without mentioning specific dollar amounts. Counsel could ask prospective jurors whether they are willing to determine damages based on the evidence and whether there is some maximum amount in their head, even without knowing the evidence, beyond which they could never go regardless what the evidence showed or what the court instructed. Or the trial court can balance the interests of both sides by letting plaintiffs' attorneys say they will be seeking "a substantial" or "very large" verdict at trial, *without mentioning specific damage numbers*.⁷

Defense counsel should also point out to the trial court that letting the plaintiff float large damage numbers during voir dire could create the risk of plaintiff using juror challenges to pre-shape the jury into one that is pre-disposed to high damage awards, an approach that could trigger a mistrial. (And if this starts happening, make sure you move for a mistrial). There is also the risk of jurors mistakenly assuming that the trial court, because it let counsel mention such numbers, agrees that those numbers fall within the ballpark of recoverable damages in the case (which is a determination the trial court would not be making until the new-trial-motion stage).

If the court denies your motion in limine and allows plaintiff's counsel to mention large damage numbers during voir dire, emphasize that the jurors need to wait for the evidence and that the defendant vehemently disputes the types of numbers counsel is mentioning.

2. If your jurisdiction lets plaintiffs' attorneys propose non-economic damage numbers to jurors, move in limine to bar counsel from proposing such numbers before closing argument.

The risk of anchoring or pre-conditioning jurors by floating large damage numbers before they have heard all the evidence does not disappear once trial commences.

Check the rules for the jurisdiction where the case is pending. Some jurisdictions let plaintiffs' attorneys propose non-economic damage amounts to the jury, including offering per diem calculations as suggestions. *See, e.g., Beagle v. Vasold*, 417 P.2d 673 (Cal. 1966). Other jurisdictions prohibit counsel from making any such proposal. *See, e.g.,* 1 CV Ohio Jury Instructions 207.23 ("You cannot consider as evidence the suggestion of counsel that you use a unit value or mathematical formula to compensate for pain and suffering or disability."); *see Beagle v. Vasold*, 417 P.2d at 676-677 (listing jurisdictions that let attorneys make "per diem" arguments, those that allow it at the discretion of the trial judge, and those that prohibit it altogether); *see also Walorf v. Shuta*, 896 F.2d 723, 744 (3rd Cir. 1990) ("The question whether plaintiff's counsel may request a specific dollar amount for pain and suffering in his closing remarks is a matter governed by federal law, and we now hold that he may not make such a request").

Some jurisdictions that do not bar plaintiffs' attorneys from making per diem damages arguments recognize that the issue is for the court's discretion. *See Lightfoot v. Union Carbide Corp.*, 110 F.3d 898, 912 (2d Cir. 1997) ("[W]e favor a more flexible approach. It is best left to the discretion of the trial judge, who may either prohibit counsel from mentioning specific figures or impose reasonable limitations, including cautionary jury instructions"); Comment to Maryland State Bar Standing Committee on Pattern Jury Instructions MPJI-Cv 10:2, citing *Giant Food, Inc. v. Satterfield*, 603 A.2d 877 (Md. Ct. Spec. App. 1992) and *Mkt. Tavern, Inc. v. Bowen*, 610 A.2d 295 (Md. Ct. Spec. App. 1992). Some jurisdictions mandate that a cautionary instruction be given the jury if the argument is allowed. *Id.*

If the particular jurisdiction makes the per diem issue discretionary, defense counsel should ask the trial court to prohibit per diem damage arguments. At a minimum, they should *always request a cautionary jury instruction*. *See, e.g., Giant Food Inc. v. Satterfield*, 603 A.2d at 881 ("It is also apparent that, upon request or when the trial judge sua sponte deems it appropriate, the jury must be instructed that the per diem argument made by counsel is not evidence but is merely a method suggested by a party for the purposes of calculating damages. The jury must further be instructed that an award for pain and suffering is to be based upon the jurors' independent judgment."); *id.* at 880 (discussing accompanying jury instructions in Nevada, North Carolina, Rhode Island and Utah).⁸

But even in jurisdictions that let plaintiffs' attorneys propose per diem figures or other non-economic damages amounts to the jury, those proposals still constitute *ar-*

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gument, not facts. Defense counsel therefore should limit anchoring risks by moving in limine (usually combined with a voir dire motion) to bar plaintiff (and his witnesses and counsel) from mentioning any non-economic damage numbers at trial *at any time preceding closing argument*, including opening statements and the presentation of evidence.

The general rule in most jurisdictions is that the purpose of opening statements is to introduce the jurors to *the facts*, and that argument should be reserved for closing argument. Unlike economic damages figures, which typically rest on expert evidence regarding lost wages or the amount of past or future medical care, non-economic damages numbers are not “facts.” Instead, an attorney’s proposed non-economic numbers are merely argument. Most jurisdictions prohibit plaintiff, experts or any other witnesses from opining as to any purported amount of the plaintiff’s non-economic damages, such as the plaintiff’s pain and suffering. *See, e.g., Loth v. Truck-A-Way Corp.*, 70 Cal. Rptr. 2d 571, 578 (Ct. App. 1998) (“unless and until the Legislature devises a method for computing pain and suffering damages, a plaintiff may not supply, through expert testimony or otherwise, her own formula for computing such damages”); *Beagle v. Vasold*, 417 P.2d at 675 (“no witness may express his subjective opinion on the matter”).

If you can get the court to preclude plaintiff’s counsel from ever proposing non-economic damages numbers to the jury, great. But at a minimum you want to limit the period during which large damage numbers are floating around in the jurors’ heads by moving in limine to prevent plaintiff, his/her witnesses and his/her counsel from mentioning or proposing any non-economic number before closing argument. Limiting counsel to mentioning non-economic damages figures to closing argument substantially reduces the risk of anchoring. It prevents counsel from floating large numbers to the jury early on in the case. It also ensures that plaintiff’s proposals are presented just before the defendant’s closing argument, during which the defendant has the opportunity to offer lower, alternative numbers.

3. Propose alternative damage numbers.

Many defense attorneys do not like proposing damage numbers to the jury. Indeed, many were taught that discussing damage numbers is a bad idea, as it signals to the jury that you don’t believe your no-liability arguments and it can be construed as a concession. That approach might have been safe in the days when plaintiffs’ attorneys did not shoot for the moon on non-economic numbers. But those days are gone. The main reason that non-economic damages awards are increasing today is simply because plaintiffs’ attorneys are asking for much bigger numbers. If you don’t offer an alternative number—a *counter-anchor* to the plaintiff’s proposals—the jury is likely to use plaintiff’s numbers as an anchor for their deliberations. Coupled with the amorphous nature of the jury instructions, that

can mean big trouble. If you have a very strong no-liability case, you obviously may not want to dwell on damages. The need to say more increases with the likelihood of a liability finding. There is nothing wrong with telling the jury that there is no basis to impose liability and also that the plaintiff’s damages numbers defy common sense. Doing so can even reinforce to the jury the notion that the entire lawsuit is bogus.

But failing to offer a counter-anchor on non-economic damages where the plaintiff has proffered a huge number can be a disaster if the jury finds liability. If plaintiffs’ counsel has proposed a huge number such as \$60 million, the jury may feel as though it is acting “reasonably” and doing defendant a favor by awarding only 50%, or 25%, even though such a “discount” still produces an unreasonable number. If you, as the defense attorney, have explained that a reasonable award of non-economic damages would be in a much lower range, the jury now has a counter-anchor to consider. Not only does that mean that the jury might start with your number as a basis for its deliberations, rather than plaintiff’s numbers, it also signals that you believe the plaintiff’s numbers are out-of-step with reality. It can suggest that the plaintiff’s attorney is trying to use the lack of a fixed mathematical formula to manipulate the jury, without you having to say so directly.

The number or range to propose as a counter-anchor is often not obvious, given the absence of any standard. Too low a number can hurt your credibility. You need to offer a number that seems reasonable in light of the plaintiff’s injuries, regardless of plaintiff’s proposed numbers. You might offend the jury and destroy your credibility if the plaintiff is seriously injured and you suggest only one hundred thousand dollars in non-economic damages. In contrast, if pain and suffering was undeniably extensive, bear in mind that the jury might start with your number as an anchor and move up from there. But you don’t have to suggest huge numbers just because the plaintiff did. We’ve seen cases where the plaintiff requested non-economic damages exceeding \$100 million and the defendants responded by suggesting that a few million dollars would be reasonable; although the jury came in higher than the defense number as expected, the verdict was not significantly higher, indicating that the jury rejected plaintiff’s numbers as unreasonable and started with the defense number in deliberations.

The bottom line: There is no magical formula for calculating a defense number to propose as a counter-anchor. But offering no number or no response is extremely risky, unless you have an exceptionally strong arguments of no liability and no damages whatsoever. **ML**

EDITOR’S NOTE: The balance of this article, including segments devoted to “Aggressive Closing Arguments” and “New Trial Motions and Appeals” will appear in the January-February 2020 *Municipal Lawyer*.

Endnotes

1. The Georgia instruction for situations where there is no physical injury is equally amorphous. See Georgia Suggested Pattern Jury Instructions - Civil 66.600 (emphasis added) (“In a tort action in which the entire injury pertains to the peace, happiness, or feelings of the plaintiff, no measure of damages may be prescribed, *except the enlightened conscience of impartial jurors.* [¶]. In determining the amount of such damage, you would consider all the facts and circumstances of the case, as disclosed by the evidence, *and fix a sum as you think would be reasonable, fair, and just.*”)

2. See, e.g., Judicial Council of California Civil Jury Instructions 3921 (instructing jurors to use their own judgment and common sense to decide a reasonable amount for plaintiff’s loss of decedent’s “love, companionship, comfort, care, assistance, protection, affection, society, moral support”; loss of sexual relations; and loss of training and guidance); Colo. Jury Instr., Civil 10:3 (plaintiff may recover for “grief, loss of companionship, impairment of the quality of life, inconvenience, pain and suffering, and emotional stress the plaintiff [and those the plaintiff represents] [has] [have] had to the present, and any grief, loss of companionship, impairment of the quality of life, inconvenience, pain and suffering, and emotional stress”); Maryland State Bar Standing Committee on Pattern Jury Instructions, 10:24 (surviving spouse may recover non-economic losses, including “mental anguish, emotional pain and suffering, loss of society, companionship, comfort, protection, marital care, attention, advice, or counsel the surviving spouse has experienced or probably will experience in the future as a result of the death”); 8 Tenn. Prac. Pattern Jury Instr. T.P.I.-Civil 14.30 (2018 ed.) (emphasis omitted) (jury may award “[t]he reasonable value of the loss of consortium suffered by the [wife] [and][children] of the deceased,” including intangible benefits such as “love, affection, attention, education,

guidance, care, protection, training, companionship and cooperation [and, in the case of a spouse, sexual relations]...”).

3. The pseudo-scientific premise of the Reptile Theory—that there is a reptilian portion of the human brain—has been debunked. See Ben Thomas, *Revenge of the Lizard Brain*, Guest Blog, Scientific American (Sept. 7, 2012), <https://blogs.scientificamerican.com/guest-blog/revenge-of-the-lizard-brain/> (last visited August 5, 2019). Yet Reptile Theory arguments have still produced inflated verdicts.

4. See, e.g., *Grisham v. Longo*, No. 3:16-CV-00299-NBB-JMV, 2018 WL 4404069, at *1 (N.D. Miss., Sept. 14, 2018) (excluding testimony or any questions intended to elicit evidence regarding “golden rule” arguments, appeals to the jury as the “conscience of the community,” or any other “reptile theory” arguments because such arguments prevent juries from reaching a reliable and accurate verdict); *Brooks v. Caterpillar Glob. Mining America, LLC*, No. 4:14CV-00022-JHM, 2017 WL 3401476, at *9 (W.D. Ky., Aug. 8, 2017) (“The motion in limine is GRANTED. Reptile Theory arguments appear to mirror the ‘send the message’ or conscience of the community arguments,” which are “disfavored in the Sixth Circuit”); *Pracht v. Saga Freight Logistics, LLC*, No. 3:13-CV-529-RJC-DCK, 2015 WL 6622877, at *1 (W.D.N.C., Oct. 30, 2015) (granting defendants’ motion “to prohibit any Golden Rule argument and/or Reptile Theory questions and argument”); see *J.B. by and through Bullock v. Missouri Baptist Hospital of Sullivan*, No. 4:16CV01394 ERW, 2018 WL 746302, at *3 (E.D. Mo., Feb. 7, 2018) (sustaining motion in limine, and plaintiff agreed not to pursue arguments in response to motion).

5. See, e.g., *Jackson v. Asplundh Const. Corp.*, No. 4:15CV00714 ERW, 2016 WL 5941937, at *1, *5 (E.D. Mo., Oct. 13, 2016) (motion “held in abeyance”: “The Court will address any objections as the evidence is introduced”); *Turner v. Salem*, No. 3:14-CV-289-DCK, 2016

WL 4083225, at *2–3 (W.D.N.C., July 29, 2016) (“The Court will not allow Golden Rule arguments. The Court also discourages Reptile Theory arguments, but will handle objections to statements purported to be Reptile Theory arguments as the need arises”).

6. See also Don Rushing et. al., *W. Anchors Away: Attacking Dollar Suggestions for Non-Economic Damages in Closings. Defense Counsel Should Use A Motion in Limine to Preclude Plaintiffs’ Attorneys from Using Lump Sum or Per Diem Computations to Jurors*, 70 Def. Couns. J. 378, 380–381 (2003) (“This research shows that defense counsel should be concerned with the possibility that jurors will become anchored to the monetary sums suggested by plaintiffs’ counsel in arguing for an award of non-economic damages, no matter how irrelevant or outrageous the suggested sum may seem.”); *W. Kip Viscusi, The Challenge of Punitive Damages Mathematics*, 30 J. Legal Stud. 313, 329 (2001) (finding that mock jurors awarded punitive damages highly concentrated within the range suggested by plaintiffs’ attorney because jurors “base[d] their judgments largely on the anchoring influence [of counsel’s suggested amounts]”).

7. See, e.g., *Haydel v. Hercules Transp.*, 654 So.2d 418, 426 (La. Ct. App. 1995) (held: trial court did not abuse discretion in sustaining objection to plaintiff’s counsel discussing specific dollar amounts during voir dire; letting counsel inquire whether prospective jurors could award a “substantial” verdict sufficed to uncover potential prejudice); *Dehn v. Otter Tail Power Co.*, 251 N.W.2d 404, 415 (N.D. 1977) (held: trial court properly sustained objections to plaintiff’s counsel asking about specific dollar amounts but had discretion to let counsel inquire whether prospective jurors could award “large damages,” a “big large, big amount of money,” or an award “large in dollars”); *Kern v. Uregas Serv. of W. Frankfort, Inc.*, 412 N.E.2d 1037, 1052 (Ill. Ct. App. 1980) (trial court “did not abuse its discre-

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